

RAHUL GANESH Kerala, INDIA.

Dedicated and highly motivated recent graduate, aiming to be a supervisor/manager to update my skills, immerse myself in maximising sales, ensuring great customer service, minimising costs and optimising operational efficiency. Committed to create a positive and memorable experience for all customers, going above and beyond to meet their needs and exceed their expectations by investing the best of my experience and educational qualifications and to serve the organization with an outstanding output.

Harimandiram,
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EXPERIENCE



LULU GROUP INTERNATIONAL, KOCHI, KERALA, INDIA. — Supervisor

OCT 2023 - PRESENT



ABAD TURTLE BEACH RESORT, MARARI, KERALA, INDIA. — Front Office

NOV 2022 - SEP 2023

FLY CREATIVE – AIR TICKETING, KOCHI, KERALA, INDIA. —

JUN 2022 - OCT 2022

EDUCATION

MAHATMA GANDHI University, KOTTAYAM, KERALA INDIA —

Bachelors of Tourism and Travel Management - First Class Honors

JUN 2019 - MAR 2022

PROJECT UNDERTAKEN – A STUDY ON KAKKATHURUTH ISLAND AND ITS SIGNIFICANCE IN DEVELOPING RESPONSIBLE TOURISM (2022)

Completed coursework in customer service, hotel operations, marketing, and event management. Participated in an internship program at a luxury hotel, gaining hands-on experience in front desk operations and guest services

BOARD OF KERALA HIGHER SECONDARY EDUCATION - First Class Honors

JUN 2016 - MAR 2019

Higher Secondary -PCM

INTERPERSONAL SKILLS

- Active Listening and Time Management.
- Problem-solving skills and a willingness to learn.
- Cooperation and teamwork. Patience and Empathy.
- Accuracy and attention to detail.
- Documentation Skills and continuous Improvement.
- Analytical skills and able to accurately review data.
- Working within a fast-paced environment.
- Organized and Hardworking
- Friendly, positive, hardworking approach to work.

ADDITIONAL COMPETENCES

- Understand the importance of Customer Service.
- Microsoft Outlook.
- Retail Experience as Supervisor.
- Microsoft Excel.
- Excellent verbal/written communication.
- Organizational Skills.
- Able to multitask.
- Positive Attitude.
- Peoples person who finds it easy to get on everyone and can build strong working relationships with the people I work with.
- De-escalation.
- Sound Understanding of Mathematics and strong reading comprehension skills.
- Ability to stand during scheduled shifts.
- Ability to operate POS System.
- Ambitious.
- Management of Stress.
- Trustworthy and reliable.
- Open and close the shop, handle cash and place orders.
- Familiarity with managing more than 50 employees.