



Gauri Syal

Academic Coach

A guided and well informed Academic co-ordinator and Coach with over 6 years of experience in up-skilling teachers and students through trainings and workshops. An individual with excellent interpersonal, communication and facilitation skills with exceptional feedback of 4.6 / 5. Assist students on course selection, study habits and career selection - with the help of comprehensive academic support program. Work closely with parents, teachers and counsellors to address student behavioural challenges if any which affects their academic and overall performance. Has superior technical writing skills and knowledge of Instructional Design and Adult Learning Theory with thorough knowledge on empathy, emotional intelligence and leadership effectiveness at workplace.

Certification in Future Learning and Development Program from KPMG in 2023
Certification in NLP (Neuro Linguistic Practitioner) from MYA in 2022
Certification in Emotional Intelligence Life Coach from Transformation Academy in 2022
Certification in Student Career Mentoring from Dheya in 2020

My career break started in 2012 when I moved to Bangalore to start my family. Established textile and fashion unit in 2013 to feed my creativity which gave me freedom and flexibility to manage both work and home front, while my training, leadership and operations skills came handy in settling down interns and staff member. As much I loved designing clothes and introducing sustainability making handloom a way of life, the Covid Pandemic changed things for everyone. During time of Covid I up skilled myself with various certifications on design learning, student career mentoring and Emotional Intelligent Coaching. However it's time to get back to Coaching and training which is still my core skill and passion. Currently I am facilitating for upGrad as a freelancer.

Contact

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Education

2023

Future Learning and Development Program from KPMG

2022

NLP Practitioner
Master Yourself Academy
ANLP Recognised

2022

Emotional Intelligence Life Coach
Transformation Academy

2020

Student Career Mentor
Dheya Career Mentors

1996 - 1999

Commercial Arts
International Polytechnic

Skill

Research focused

Solution Thinking

Personal Development

Develop Individual Action Plans

Story Teller

Detail Oriented

Career Decision Specialist

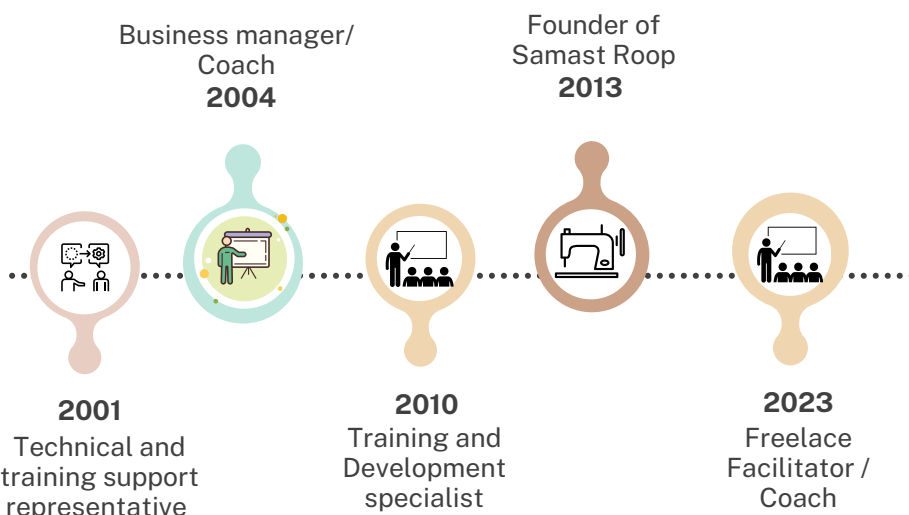
Motivator

Critical Thinking

Tech Savvy

Communication

Curriculum Development



Experience

Language

English

Hindi

Punjabi

Date of Birth

July 13 1979

2001 - 2003

Daksh IBM

Technical and Training Support Representative

Technical trainer for America Online (AOL), was part of soft skill train the trainer program. Mentoring existing employees keeping a close tap on US based client escalation and handling. How I learnt Empathy as a tool when handling clients, over exceeding client expectations.

2004 - 2010

Mother's Pride / Presidium School

Business Manager /Coach

Created content and Created training modules for teachers to improvise on parent child handling and their expectations when on-boarding, establish rapport through workshops and one on one sessions increasing admission turnover by 72%. Comprehensive modules for teachers and parents helping recognise kids social, cognitive and intellectual skills helping them channelise their energies. Coordinating with other centres for training needs (TNI) creating brand awareness helping raise individual and team productivity, helping identify gaps and achieve individual and organisation goals. As an academic coach my responsibility was to identify students individual talent helping them develop skills and examine academic concerns and perceived barriers to success. Received best Business Manager and Academic Coach award for three consecutive years.

2010 - 2012

Centerscope Technologies

Training and Development Specialist

Determining training needs of employees, create training programs, gathering material from different sources like (books, internet and real life examples) to create cohesive understanding for both corporate and client side of operations. Lead the team through required tight scheduling, attention to detail, careful communications with the team, and USA army medical department. Developed and executed classroom style training of classes average size 75+ for First Aid/HSE/Preventive health issues to translate medical and safety requirements. Responsible for end to end training and up skilling of approximately 1500 trainees.

2013 - 2022

Samast Roop

Founder / Textile and Fashion Expert

Trained and enabled Designers/fashion houses set up their unit for smooth operations. Provided on job training (OJT) for new employees working under Samast Roop for managing client handling. Trained interns from Pearl Academy on daily operations, stocking shelves, managing delivery and customer service and taking correct measures to ensure the financial success of the store. An accomplished textile and design expert with an eye for commercial fashion and detail in product styling with over 18 + years of experience in sustainable brand environment. Achieved yearly targets at work with 98% customer satisfaction, mentored and motivated team members to efficiently achieve challenging business goals. Designed exquisite fashion items in line with the brand's aesthetic. Managed the entire product design process, from initial market research to mood board creation to sketching/designing to delivering the end product. Oversee technical design of products from concept to factory, including fabric and trim selection, meeting and selecting vendors, etc. Started ready to wear sustainable clothing label introducing handloom and Indian weaves at Indiranagar in 2015.