

Jithin Jose

Sales Manager

Looking forward to have the opportunity to learn and apply my skills and knowledge in order to achieve the organization objectives in a creative and innovative way.



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 Villa no 407, Artha Grihasta, Alambadi Village,
Malur, 563130, Karnataka, India

Employment History

Customer Service Executive, Muthoot Fincorp, Kothamangalam, Kerala

Jul, 2015 to Apr, 2018

As a customer service executive at Muthoot Fincorp, I provided exceptional customer service and support, addressing inquiries, resolving issues, and ensuring customer satisfaction. Utilizing my strong communication skills, I effectively interacted with customers to understand their needs and provide timely solutions.

Marketing manager, Novello creations, Ernakulam, Kerala

May, 2018 to Apr, 2024

As a Marketing manager, I provided the strategic organizational discipline which focuses on the practical application of marketing orientation, techniques and methods inside enterprises and organizations and on the management of a firm's marketing resources and activities.

Education

B.com with computer science, Santhigiri college of computer science, Thodupuzha, Kerala

Jun, 2010 to Mar, 2013

Percentage: 72%

Diploma in philosophy, Dharmaram vidhyakshetram, Bangalore

Jan, 2008 to Jan, 2010

Percentage: 62%

Plus two, Board of Higher secondary examination, Infant Jesus Higher secondary school, Vazhakulam, Kerala

Jun, 2004 to Mar, 2006

Percentage: 71%

SSLC, Board of secondary examination, Kerala, Mar basil higher secondary school, Kothamangalam, Kerala

Jun, 2003 to Mar, 2004

Percentage: 50%

Skills

Customer Relationship Management
Customer Needs Assessment
Issue Escalation
Payment management

Computer Proficiency

MS-Office
Type writing skill in English
Tally

Languages

English *Upper intermediate*
Malayalam *Bilingual or Proficient*
Tamil *Beginner*

Kannada *Beginner*
Hindi *Intermediate*

Personal Details

Date Of Birth: 26-02-1988

Nationality: India

Marital Status: Married

Gender: Male