

PERSONAL DETAILS

Name: Rituparna Mukherjee

Age: 33

Gender: Female

Nationality: Indian



CONTACT

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PROFESSIONAL SUMMARY

A dedicated and adaptable educator with diverse international experience in teaching and research. Specializes in English for Academic Purposes, Communication Skills, and Applied Linguistics. Committed to fostering a positive learning environment and enhancing student engagement.

RELEVANT SKILLS

- Curriculum Development
- Mentoring and Advising
- Research Methodologies
- Applied Linguistics
- Differentiated Instruction

EDUCATION

- Leiden University, Leiden, Netherlands, PhD in Narrative Analysis at the Faculty of Governance and Global Affairs, Jul 2023 to present (pursuing)
- Cardiff University, Cardiff, United Kingdom, MA Forensic Linguistics (Merit), Apr 2019
- Banaras Hindu University, Varanasi, India, BA Hons English (First Class), Feb 2016

TEACHING EXPERIENCE

English for Specific Purposes Lecturer, Maynooth International Engineering College, Aug 2023 to Feb 2024

- Fulfilled all relevant administrative and record-keeping tasks associated with teaching support, student progress, learning and assessment
- Assessed formative and summative assignments, providing verbal and written feedback to students that is reflective of module aims and learning outcomes
- Provided academic support for students, as appropriate, through consultations and tutorials
- Developed relevant course materials focused on Academic English skills for Chinese students
- Collaborated with colleagues on implementing appropriate assessment frameworks

Assistant Professor I, Amity University Tashkent, Feb 2022 to Aug 2022

- Developed and delivered English language, communication skills, and study skills modules through various modes such as seminars, lectures, and workshops as deemed suitable for the respective cohort
- Carried out course evaluation, including facilitating student feedback; reflecting on own teaching design and delivery; and implementing ideas for improving own performance
- Carried out administrative duties such as class record keeping, attending meetings, and report writing
- Advised students individually and/or within groups regarding academic requirements, appropriate class selection, academic policies and procedures, and campus resources
- Served as a member on appropriate departmental, college, and/or campus advisory committees
- Actively engaged in curriculum development and outreach events to promote study programs offered by the university
- Supported the School with open days and offer holder days, engaging in arranged activities and talks with prospective students

Associate Lecturer III, Westminster International University Tashkent, Sept 2021 to Feb 2022

- Conducted seminars on modules aimed at building critical thinking and problem-solving skills necessary in succeeding as a student in university
- Trained students on how to think creatively from a global perspective to solve problems relevant to their local contexts
- Delivered teaching courses, including preparing teaching material, communicating subject matter, and encouraging critical discourse to develop rational thinking; observing and reacting to student interventions; responding to questions outside class times and to contingencies in course delivery
- Developed and delivered modules on forensic linguistics for Law students to introduce them to the various linguistic tools useful in legal studies
- Carried out pre-determined assessment for courses, including marking and providing written/oral feedback; and collating and providing final assessments of students
- Supported the School's student experience activities

Teaching Associate, Golden India Public School, Aug 2013 to Sept 2015

- Planned, prepared, and delivered English language lessons at intermediate level
- Marked and provided appropriate feedback on oral and written work submitted by students
- Participated in marketing events and prepared information for inspection visits and other quality assurance exercises
- Undertook administrative tasks, such as keeping student registers and attendance records as required from time to time

RESEARCH EXPERIENCE

Project Associate, Indian Institute of Technology Madras, Oct 2023 to Apr 2024

- Assisted with sociolinguistic fieldwork, project documentation, and outreach events
- Assisted with data annotation/labelling, data management toolkits, drafting/editing journal articles

Research Associate, Indraprastha Institute of Information Technology, Sept 2020 to Sept 2021

- Collected and analyzed multimodal data for projects focused on hate speech diffusion, fake news virality prediction, and mis/disinformation research more generally
- Supervised large-scale crowd annotation tasks and survey rollout agendas for mis/disinformation projects focused on human bias in content consumption
- Developed and organized all annotation guidelines for classification tasks and assisted with writing grant applications and editing conference papers

PUBLICATIONS

- Detecting Harmful Memes and Their Targets. In Findings of the Association for Computational Linguistics: ACL-IJCNLP 2021, pages 2783–2796.

INDUSTRIAL EXPERIENCE

AI Prompt Engineer, Freelance, Mar 2024 to present

- Developing and refining effective few-shot prompts for various AI models, including large language models (LLMs) and other generative models
- Collaborating with AI researchers and engineers to understand model capabilities and limitations
- Experimenting with different prompt engineering techniques to optimize model performance on specific tasks
- Analyzing and interpreting model outputs to identify areas for improvement in prompt design
- Contributing to the development of new prompt engineering methodologies and best practices

Senior Associate, Content, Byju's Think and Learn Pvt Ltd, Jun 2020 to Aug 2020

- Was actively involved in ideation, implementation, analysis, and appropriation of AI-powered products used in second language development and pedagogy
- Contributed to the design of conversational products powered by state-of-the-art algorithms to meet and exceed learner expectations
- Advised on engineering workflows to ensure accurate translation of cutting-edge text-to-speech research into viable customer-focused products

Translation Quality Manager, Unbabel Inc., Sept 2019 to Feb 2020

- Improved the interactive experience between humans and virtual agents by elevating the linguistic performance of chatbots
- Resolved linguistic issues in data processing to aid automated NLP tasks, workflows, and machine translation
- Analyzed linguistic data to isolate trends and develop strategies for process improvement
- Gathered and implemented new information to support translation processes, such as linguistic resources
- Leveraged automated information system skills, such as word processing and data entry, to be used in conjunction with written translations
- Assisted Implementation and Customer Success teams by providing insight into language-related matters at the heart of client complaints/adverse experiences
- Monitored, evaluated, and developed quality control activities
- Collaborated with Outsourcing Management in updating linguist profiles, trend analysis, restrictions, recruiting needs, etc.

LEADERSHIP AND COMMUNITY SERVICE

- Rural Education Fellow at Wazir Education Society, Mar 2023 to Jun 2023
- Program Leader, BSc IT Semester 3 at Amity University Tashkent, Feb 2022 to Aug 2022
- Academic Representative, MA Forensic Linguistics, Cardiff University, Sept 2017 to Sept 2018
- Bilingual Fellow, Languages for Schools Project, Cardiff University, Jun 2018 to Aug 2018

PROFESSIONAL REFERENCES

- Aziz Holmatov, Westminster International University in Tashkent, aholmatov@wiut.uz
- Karl Young, Maynooth University, karl.young@mu.ie