

CONTACT

Pavana

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OBJECTIVE

I am a motivated professional with strong analytical and people management skills.I have 1.7 years of experience as Business Anayalst.I am skilled in identifying and documenting quality user business requirements for new product implementation and major enhancements.Looking for a role where I can contribute to an inspired team of people,solve problems and improve the end users experience of using a product.

EXPERIENCE

Sep-2022 - May-2024

- **Business Analyst**

Xmplar Management Solutions Pvt Ltd,HSR, Bangalore

- Worked with business and functional users to analyze client's requirements.Identified challenges within projects and devised software solutions in conjunction with technical staff.
- Traveled to clients place,observing business processes, worked with clients and documenting practices.
- Wrote SQL Queries, developed flowcharts, reports according to clients requirements, troubleshoot failed SQL jobs.
- Worked with developers,QA,and the business team to understand the environment, design improvements and to implement them.
- Coordineted with project teams to develop testing plans and ensure accuracy of system configuration.

Dec-21 - Sep-2022

- **Internship -Business Analyst**

Xmplar Management Solutions Pvt Ltd-HSR, Bangalore

- Completed the Business Analyst course and obtained certification.
- Received training on Business Analyst processes and functionalities,then participated in ERP implementation.

EDUCATION

2022

- **The Oxford College of Engineering**

Master of Business Administration(Marketing and Finance)
7.5 CGPA

2020

- **Visvesvaraya Technological University**

BE in Electronics and Communication
7.0 CGPA

SKILLS

- Data Analysis
- Requirement Gathering
- Integration
- User Acceptance Testing
- Problem Solving

PROJECTS

- **Business Analyst-ERP Implementation**

Provided ERP integration and worked with SalesForce applications (SFA) for clients including Barrix, Faber Castle, and Funkskool.

Results: Enhanced SFA application,improved customer satisfaction

TOOLS AND SOFTWARE

- SQL
- Microsoft Office: MS Excel,MS PowerPoint,MS Word.

LANGUAGES

- English
- Kannada
- Telugu

DECLARATION

- I hereby declare that the above-mentioned information is correct to the best of my knowledge and belief