

Madhan Gopal T S

Bengaluru, Karnataka | +91 7353947473 | madhangopalts552@gmail.com

PROFESSIONAL SUMMARY

Diligent and detail-oriented professional with 1+ years of experience in quality control, possessing a keen interest in transitioning to an accounting role. Proven track record of ensuring compliance with industry standards and regulatory requirements through meticulous review and analysis of processes and outputs. Strong analytical and problem-solving skills, adept at identifying inconsistencies and implementing corrective measures to enhance operational efficiency and accuracy. Seeking to contribute to the accounting department of a dynamic organization.

TECHNICAL SKILLS

- Computer
- MS Excel
- MS Power Point
- MS word
- Outlook
- Tally
- SAP-FICO

PROFESSIONAL EXPERIENCE

Quality Controller – FQC Executive

June 2023-Current

BSS Microfinance Ltd

- Conducted regular inspections of loan documentations to ensure compliance with regulatory requirements and internal policies.
- Implemented quality control measures to assess the accuracy and completeness of client information collected during loan application process.
- Developed and maintained quality assurance procedures for loan disbursement procedures, minimizing errors and ensuring timely delivery of funds to clients.
- Conducted training sessions for staff members on quality control protocols and best practices to enhance their understanding and compliance with quality standards.
- Collaborated with cross-functional teams to address quality-related issues and implement corrective actions to improve overall service delivery.
- Participated in internal and external audits, providing documentation and insights into quality control processes and outcomes.
- Utilized technology and software tools to streamline quality control processes and enhance efficiency in data analysis and reporting.
- Analyzing SKIP/ MIGRATED Clients details to enhance in Trace/ Recovery.
- Analyzing late payments data to identify issues and collection efficiency.
- Surprise branch visit on monthly basis.
- Proposing Incentive reductions to the staff for any kind of Violations, Negligence or Policy deviations and providing the pay stub end of every month.
- Tracking out Daily-wise activities from the team and gathering the observations and get recorded in the reports, and identifying the cause of issue.

EDUCATION

2019-2022 | Government R C College of Commerce & Management

B. Com – Accounting and Taxation

CGPA – 8.41

2017-2019 | ABBS PU College

PUC – CEBA

Aggregate – 62.83

2017 | R T Nagar Educational Trust High School

X Class - SSLC

Percentage - 84

SKILLS

- | | |
|-----------------------|---------------------------|
| • Accounting | • Customer service skills |
| • Taxation | • Teamwork |
| • Reconciling | • Adaptability |
| • Analytical thinking | • Detail oriented |
| • Communication | • Time Management |
| • Leadership | • Patience |
| • Problem Solving | • Creativity |
| • Critical thinking | |

HOBBIES

- | | |
|-------------|---------------------------|
| • Sketching | • Exercise |
| • Painting | • Gaming |
| • Reading | • Watching anime & movies |
| • Cooking | |

PERSONAL INFORMATION

1. Full Name – Madhan Gopal T S
2. Date of Birth – 09-11-2001
3. Nationality – Indian
4. Gender – Male

LANGUAGES

- | | |
|-----------|----------|
| • English | • Telugu |
| • Kannada | • Tamil |
| • Hindi | |

DECLARATION

Looking forward to serve in your esteemed organization, enhancing my working capacity, professional skills & efficiencies and to serve organization in best possible way with determination and commitment. I hereby declare that all the information provided in this resume is true and accurate to the best of my knowledge.

Place: Bengaluru

Date: 27th May 2024

Madhan Gopal T S